



Common CCR Mistakes and How to Avoid Them



Each year NHDES reviews a number of Consumer Confidence Reports (CCR) for content, accuracy, and completeness. We have noted a number of common mistakes. We hope this information will help you avoid the same problems.

Listing prior year contaminant detections -

Your CCR must include any detection of regulated contaminants noted in the past calendar year. But if you did not sample for a regulated contaminant in the past year you are required to go back, as far as five years, and list any detection from the last time you monitored for that contaminant. For example: most systems sample for IOCs once every three years. The last time you sampled IOCs was in 2012. At that time you had a fluoride detection of 0.7 mg/L, well below the MCL. But because fluoride is a regulated contaminant and it was detected the last time it was monitored (and in the last five years) you are required to list it on your CCR. This situation is commonly found with, nitrite, many IOCs and RADs.

Reporting Lead & Copper Results -

Reporting Lead & Copper results in the CCR can be tricky because neither have an MCL. They have an Action Level (AL – the level at which action must be taken to address the contaminant if more than 10% of the results taken in any one monitoring round exceed the AL). This value is calculated and identified as the 90th percentile. You must enter the 90th percentile value AND the number of samples exceeding the AL for your **LAST** round (regardless of year) of Lead and Copper results into your CCR. Your 90th percentile value is calculated for you by the department and is available on your OneStop page. All values must be entered as whole numbers. Multiply the lead value by 1000 to get ppb. Copper is a whole number and can be entered as is (ppm). To get the number of samples that exceeded the AL you will have to review the results from your last Lead and Copper sampling round.

Listing Violations -

The CCR must list any violation received in the past year (or still open from a previous year) for monitoring, public notice, CCR, MCL*, MRDL* or treatment technique* (Env-Dw 811.10). You must;

- clearly explain each violation
- identify the date of and duration of the violation and if it continues
- describe actions taken to address the violation
- describe potential health effects (*for MCL, MRDL & treatment technique violations only)

You can find a list of your violations on your OneStop page. Select the “V” icon at the top of the page.

Listing Significant Deficiencies -

You must list any identified significant deficiencies there were outstanding as of December 31st. You must:

- describe the nature of the deficiency
- the date the deficiency was discovered
- the plan to address the deficiency, including a schedule, any progress to date, and interim measures taken